



Best Practice Club™
Best Practice makes perfect!

The Best Practice Club

Best Practice Makes Perfect!

Networking • Active Learning • Benchmarking
“helping realise your Best Practice aspirations”

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The Club Helps



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- **To assess the impact of current practices**
- **To access examples of best practice**
- **To learn how improvements were implemented**
- **To transfer and adapt best practice**

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Why Members Join



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It prevents insularity

It fosters diverse networks - a key characteristic of high performers

It provides opportunities to engage with benchmarking partners

It opens up access to best practices in other organisations

It prevents duplication - most problems have already been faced by someone else

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The Idea is Simple



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Best Practice: ‘Those practices that have been shown to produce superior results, selected by a systematic process and successfully demonstrated.’

Benchmarking: The practice of learning through comparing.

Networking: The development and management of a contact base for reasons such as knowledge sharing and peer support.

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The Aim is Improvement



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The sole aim of the **Best Practice Club** is for members to achieve measurable *Productivity, Cost and Quality Improvements* to their business:

- **By enabling self-assessment & comparison**
 - **Helping companies to identify their strengths and areas for improvement**
 - **Supporting knowledge sharing and benchmarking programmes**

- **By providing access to information through networking, research and distributing best practice**

- **By delivering training & advice**

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Our Role: “To provide a web-based ‘self-administered’ knowledge management portal with the support of a personal service to ensure maximum value for our members.”

Our Mission: “To help you achieve your Best Practice aspirations for your organisation”

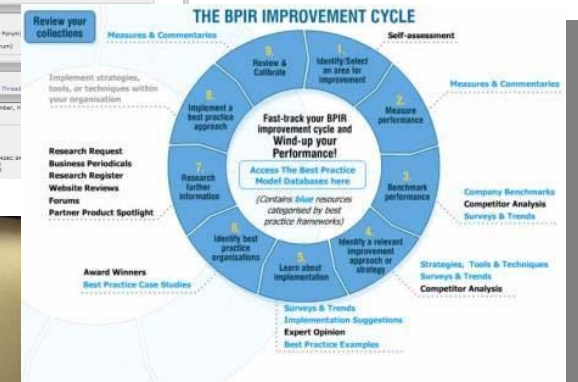
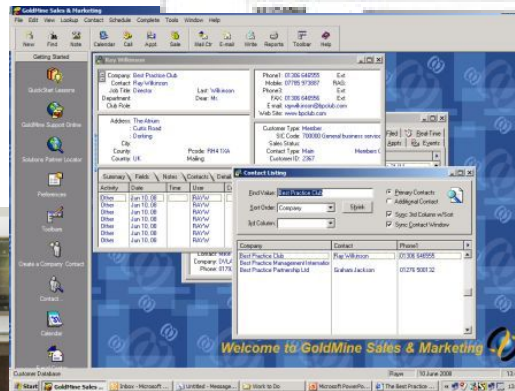
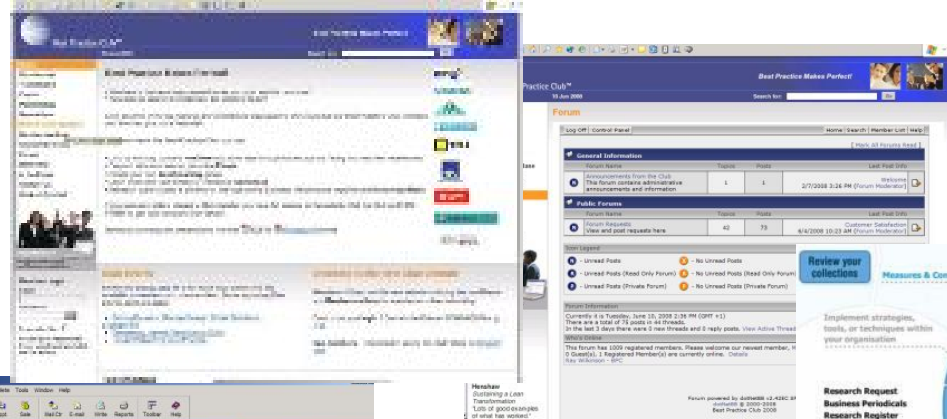
Our Vision: “To be the most widely recommended Best Practice Community”

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We Offer a Blend of Face to Face and Online Solutions



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Key Elements

**External Resource:
assistance to the
internal team**

**Network of like
minded individuals**

**Accessible
Knowledge
Management tool**

**Workshops and
Special Interest
Groups**

**“Friend” on the
end of a phone**

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Your Membership



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**Trusted Network of thousands of managers in large companies
and organisations throughout the UK**

**The CORE benefit of membership is access to the Club peer
network to seek objective advice and improved practices**

**Online & Face2Face Informal Benchmarking – Workshops,
Special Interest Groups and Active Learning Days**

Online Wiki – sharing and publishing Best Practice knowledge

**BPIR Knowledge Base/Management Briefs - main contacts have
access**

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Some Past Events

Theme	Host
Excellence in Project Management	Siemens Business Services
Leading in Soft Structures	East Midlands Strategic Health
Sustainability & Profits	Wessex Water
Health & Safety Legislation	Rolls-Royce
Knowledge Management	DVLA
Value Added Audits	Astrium
Safety Culture	BP
Driver Fatigue	Royal Mail
Strategic Intelligence	Co-op Group
Employee to Customer Satisfaction	BT

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Some Online Interactions



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Subject	Subject
Business Resilience	Digital Printing
Service Excellence	Communications Functions
TUPE & Unions	Packing Sea Freight Containers
Supplier Quality Assurance	Salary Exchange
Cost of Quality	Accident Statistics
Design in Project Management	Flexible Working
Internet Usage	ITIL Problem Management
Childcare Provisions	Value Stream Mapping
Strategic Intelligence	Order Picking Systems
Supply Chain Management	Near Miss Reporting

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Why Network?



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Research consistently concludes that high performing individuals have larger and more diversified personal networks

Networkers understand they don't need to know everything, they just need to know who else to go to for information

Even with all the progress in technology people are up to 5 times more likely to turn to colleagues for information

Relationships are critical for obtaining information, solving problems, learning how to do work

The quickest way up the learning curve is to speak to someone with past experience

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Why is it Critical?



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Regular benchmarking against best practice is vital to improving business performance

Networking with their peers is the most effective method of broadening the horizons of individual managers

Lack of external focus encourages complacency which ultimately leads to poor performance

Learning about best practice in other organisations is a fundamental part of a manager's personal development

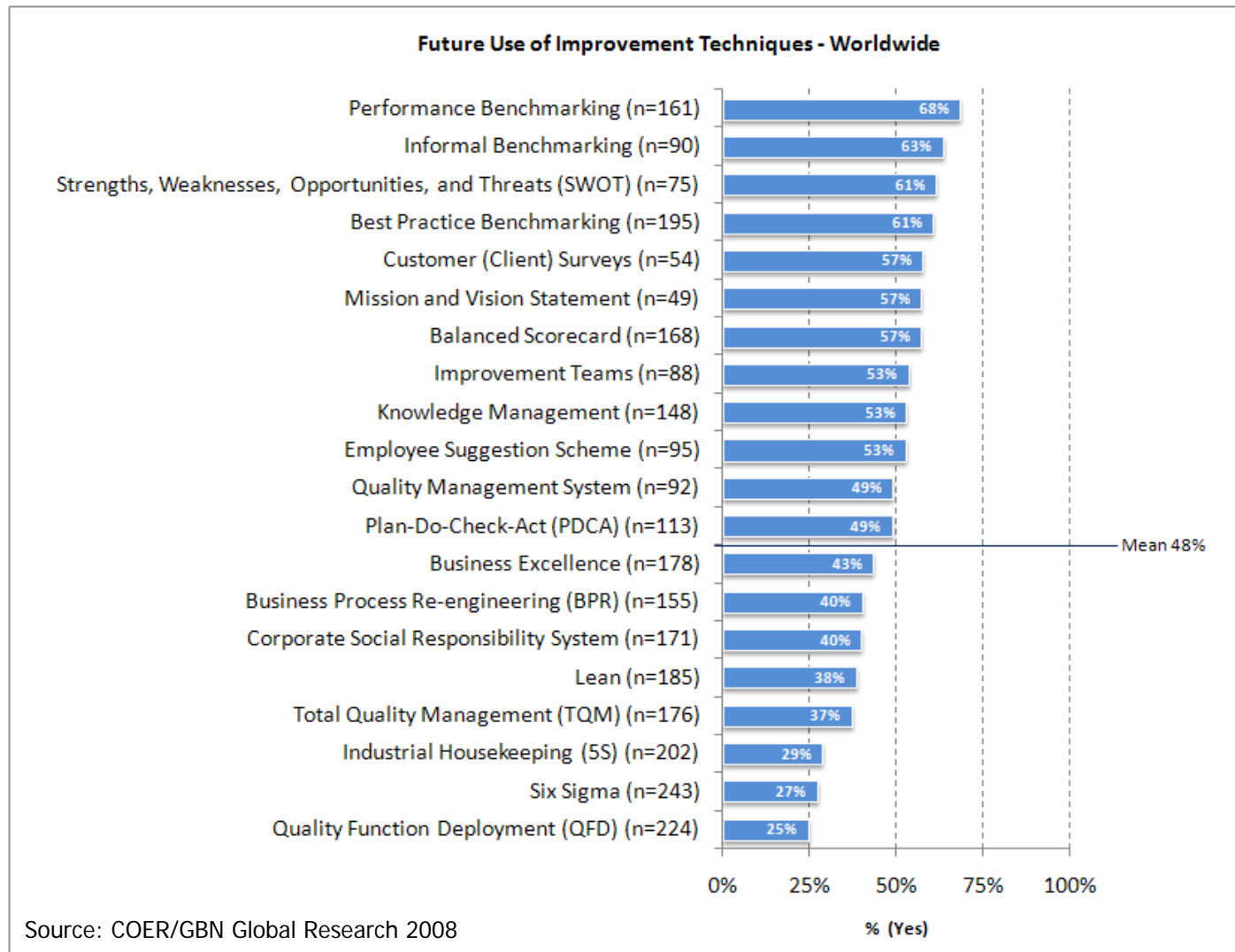
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Benchmarking is Popular and We can help



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What Members Say



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“Found the day very rewarding. Learning about how other organisations have implemented Lean and other issues that arose and how they addressed them were very interesting.”

- HBOS

“Very well structured day, well worth travelling 350 miles: lots of learning. Good to see how other industries tackle similar issues.”

- AWE

“The Best Practice Club is a useful way of making and maintaining contacts with other companies. This helps with identifying potential benchmarking partners. Also the Case Study Days arranged by the Club are a very cost effective means of gaining opportunities to learn from different organisations.”

- BT

Next Steps



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**Don't go it
alone!**

**Contact the Club:
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**Best Practice Club
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